

Getting to the clinic

Please enter the hospital at the KW Campus main entrance (835 King Street W, Kitchener).

Inside the main entrance, there is a volunteer desk. Any of our volunteers will gladly help you find your way to patient registration on the hospital's second floor.

Please plan to arrive at patient registration at least 20 minutes before your scheduled appointment.



www.grhosp.on.ca

Please provide the following information for your appointment:

Your family doctors name:

(First)

(Last)

Important information for your care (what you would like to tell us about your health):

**GRAND RIVER
HOSPITAL**

Advancing Exceptional Care

Kitchener-Waterloo Campus

835 King St. W, Kitchener, ON

Ph: 519-749-4300 • info@grhosp.on.ca



**Internal Medicine Clinic /
Non-malignant hematology Clinic
at Grand River Hospital**

We will contact you with the date and time of your appointment

If you need to cancel your appointment, please let us know at 519-749-4300 ext. 2910

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About our clinic

We have a nurse, doctors and medical students (called residents) who will help to provide your care.

Sometimes we may ask you to repeat your health information; this is because we are a teaching hospital and want to make sure that everyone has the information they need for your care.

Patients are usually sent to the clinic so that we can help diagnose a health issue.

You may have been referred:

- By staff in an emergency department after a recent visit;
- By your family doctor;
- By your surgeon; or
- For follow-up care.

How long is the wait to see staff at the clinic?

We will try to see patients with the most serious concerns first. The wait for an appointment could range from one day to approximately two weeks.

What will happen at your visit?

Your appointment will be about an hour long. Our nurse, doctors and medical resident will meet with you.

Sometimes the hematologist will order some blood work or other tests for more information.

We will discuss your treatment plan and next steps with you.

Getting ready for your visit with us

You may eat and drink as you normally would before you come for your appointment.

Please wear loose-fitting clothes and comfortable shoes.

Please bring the following with you:

- All of the medications you are currently taking in their original containers;
- Your health card;
- The first and last name of your family doctor;
- A snack – especially if you have diabetes; and
- A family member or friend for support, if possible.

Getting to the hospital

Please make arrangements to come to Grand River Hospital's KW Campus – 835 King St. West