



RAPID ACCESS ADDICTION MEDICINE CLINIC (RAAM)

The Rapid Access Addiction Medicine clinic (RAAM) is a specialized medical clinic designed for people who are experiencing health issues related to their substance use. People of all ages, and using any substances are welcome at the clinic. There is no cost to participate. The RAAM is a short term service and patients are connected back to primary care upon completion of their involvement.

The RAAM can help those who:

- Want support to address substance dependence
- Need help to reduce cravings
- Are using substances to avoid withdrawal symptoms
- Have health concerns related to substance use
- Need a place to talk about substance use without judgement

The RAAM is not for those who:

- Require support in managing chronic pain
- Need prescribed narcotics outside of those intended for management of withdrawal symptoms
- Want long term medical or substance use counselling services



The RAAM has multiple locations. Please call or check the website for current days/hours of service.

Initial appointments at the RAAM are on a walk-in basis and do not need to be booked in advance. Patients are encouraged to attend the clinic early in the day to help ensure they are able to see the physician and/or nurse practitioner.

RAAM clinics are staffed by a multidisciplinary team to better assist patients with their goals.

- The Addiction Medicine Practitioner offers assessment, treatment and stabilization, and supported transfer to primary care. There is also an Addiction Medicine Physician available for consultation for primary and acute care providers.
- The Addiction Counsellor provides resources, brief counselling, and referrals to services.
- The Peer Support Worker provides support, resources and encouragement through their lived experience with substance use.

Note: The RAAM is closed on statutory holidays. Please check website for most current hours, updates and closures.

For more information please visit our website at www.raamww.ca or call us at

1 844 722 2977



Waterloo Wellington RAAM Clinic Schedule

Monday	Tuesday	Wednesday	Thursday	Friday
Erin/ Rockwood – Mobile (Van) 9am – 4pm East Wellington Family Health Team Parking Lot 175 Alma Street *by appointment only	Kitchener – Duke Street 9am – 4pm Duke Street Clinic 150 Duke Street West (Upper Level)	Palmerston – Mobile (Van) 9am – 4pm Community Centre Complex Parking Lot 520 Cavan St *by appointment only	Guelph 9am – 4pm Sanguen Health Centre 176 Wyndham St. N (lower level)	
Fergus 9am – 4pm Trailside Medical Centre 6420 Beatty Line N. (1st floor)	Arthur – Mobile (Van) 9am – 4pm Arthur Family Practice 110 Charles Street East *by appointment only	Fergus 9am – 4pm Trailside Medical Centre 6420 Beatty Line N. (1st floor)	Fergus 9am – 4pm Trailside Medical Centre 6420 Beatty Line N. (1st floor)	
Cambridge 9am – 4pm Waterloo Region NPLC 13 Water Street North (rear entrance)	Guelph 9am – 4pm Sanguen Health Centre 176 Wyndham St. N (lower level)	Cambridge 9am – 4pm Waterloo Region NPLC 13 Water Street North (rear entrance)	Cambridge 9am – 4pm Waterloo Region NPLC 13 Water Street North (rear entrance)	
Kitchener GRH 9am – 4pm Grand River Hospital 850 King Street West				

Website: www.raamww.ca

Phone: 1-844-722-2377

Fax: 1-855-951-0129